

Pragya Securities Private Limited

MEMBER :- BSE / NSE / DP - CDSL

CIN : U67120MH1994PTC078185

GST No.: 27AAACP3247K1ZB

REGD. OFF.: 227/228, KAILAS PLAZA, 2ND FLOOR, VALLABH BAUG LANE, GHATKOPAR (E), MUMBAI - 400075

PHONE : 6728 3333 • E-mail : admin@psplonline.com



Investor Complaints Data for the Month of March-2024: -

S.No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly From Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORE S)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (Depositor y)	NIL	NIL	NIL	NIL	NIL		NIL
5	Grand Total	NIL	NIL	NIL	NIL	NIL		NIL

Trend of monthly disposal of Complaints: -

S.No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April- 2023	NIL	NIL	NIL	NIL
2	May- 2023	NIL	NIL	NIL	NIL
3	June-2023	NIL	NIL	NIL	NIL
4	July-2023	NIL	NIL	NIL	NIL
5	Aug-2023	NIL	NIL	NIL	NIL
6	Sep-2023	NIL	1	1	NIL
7	Oct-2023	NIL	NIL	NIL	NIL
8	Nov-2023	NIL	NIL	NIL	NIL
9	Dec-2023	NIL	NIL	NIL	NIL

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10	Jan-2024	NIL	NIL	NIL	NIL
11	Feb-2024	NIL	NIL	NIL	NIL
12	Mar-2024	NIL	NIL	NIL	NIL

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints: -

<u>S.No</u>	<u>Year</u>	<u>Carried forward from previous year</u>	<u>Received during the year</u>	<u>Resolved during the year</u>	<u>Pending at the end of the year</u>
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	1	1	NIL
3	2023-24	NIL	1	1	NIL